



January 31, 2022

To Whom It May Concern:

Andrew Burch has worked for me from November of 2016 to present. During that time, he has filled the role of Network Operations Specialist. Drew has extensive programming knowledge and is skilled in Palo Alto firewalls and F5 load balancers among other network platforms and critical infrastructure which he manages throughout Consumers Energy.

Drew is extremely talented and currently manages quarterly upgrades and patching for all corporate firewalls at Consumers Energy. He manages monitoring and system health on over 200 firewalls on a system he designed himself. Drew supports all network reported incidents and is well versed in troubleshooting network related issues.

He is an accomplished programmer, writing countless automation and monitoring scripts with a great deal of complexity. His efforts in this area have resulted in fast detection of system outages and prevented significant financial losses resulting from system downtime in our large corporate environment.

Drew works well with others and has a track record for making and meeting commitments and exceeding expectations. His positive attitude and willingness to take on new roles and responsibilities has been a tremendous asset to our department.

I would recommend Drew for any network related position. Drew will be an extremely positive addition to any organization.

If you need any additional information, please feel free to contact me by phone or by email at allen.eichenberg@cmsenergy.com anytime.

Sincerely,
Allen E. Eichenberg
Network Operations Manager
Consumers Energy
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