

April 27, 2018

To whom it may concern:

Andrew Burch has worked for Consumers Energy for just over 3 years. In 2015, he began an internship supporting two of our departments. In 2016, he moved on to full-time employment in the Network Security Operations Department. In this time, Andrew has utilized his extensive technical knowledge and interpersonal skills to become a valued team member here at Consumers Energy.

As an intern, Andrew worked with 2 leaders as a software developer and technical assistant in an effort to improve business reporting processes. Andrew accomplished this task by partnering with leadership on the design while independently developing and coding the programs which are still in use by the departments today. These resources have also provided the departments with advancements in business metrics and visual management, two areas in which the company has strived to improve upon in the past years.

Andrew has continued to provide Consumers Energy with performance enhancements as a full-time employee. Not only is he an asset here at Consumers Energy but I would consider him a valuable asset to any team. He has the ability to work with different levels of organizations to deliver a usable product that works for the end users and the management team.

Sincerely,

Luther Bonner

Regional Project Coordination Manager

Consumers Energy

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